

Trouble shooting - Heatmaster open wood fires

Issue	Cause	Solution
Smoking fire (smoke entering the room)	<ol style="list-style-type: none"> 1. Damper closed 2. Grate sitting in ashtray 3. Incorrect clearance of flue cowl 4. Flue proximity to large tress, building etc. 	<ul style="list-style-type: none"> • Fully Open damper • Suspend grate on brackets • Ensure sufficient clearances from cowl to adjacent objects • Add an extra length of flue.
Paint discolouring or peeling from firebox	<ol style="list-style-type: none"> 1. Extreme change in temperature and wear and tear 2. Burning wet or treated wood 	<ul style="list-style-type: none"> • From time to time the paint may need a little attention, rust and accidental scratches, or faded spots from adverse conditions are easily repaired with sandpaper and a can of "Stove Bright" flat black, Hi Temp paint (available from your dealer). • Ensure you only burn good dry untreated wood
Water entering firebox	<ol style="list-style-type: none"> 1 Flues are installed upside-down 2 High wind area 	<ul style="list-style-type: none"> • Correctly install flues • Using a anti down draft cowl
Squeaking nose from rotating cowl	<ol style="list-style-type: none"> 1. not enough grease applied to cowl 	<ul style="list-style-type: none"> • Apply ample heat resistant grease