

Frequently asked questions

Heatmaster Enviro

The firebox

Q1) What is the intended use for the Heatmaster enviro gas fire?

The Heatmaster enviro with its powerful fans and high energy rating has a very large heat output it is intended as a practical heating source for an open plan living area in a new or renovated home.

Q2) Where are they made?

The enviro is proudly Australia made.

Q3) What is the MJ input for Heatmaster Enviro?

| Model | LPG | Nat gas |
|--------|---------------------------------|---------------------------------|
| enviro | 23 (low)- 44 (High) Mj per hour | 23 (low)- 44(High) Mj per hour |

Q4) Can I change from a log set to a pebble set?

Yes, the media options of the Enviro (logs, pebbles, or coals) are interchangeable at anytime.

Q5) Does the Enviro have a Warranty?

The Warranty ranges from 2 years for gas components to 10 years on firebox and one year free labour.

Q6) What makes Heatmaster different from other gas fires?

The Enviro's massive heat output with its high star rating makes it top of its class.

Q7) How much will the Heatmaster enviro fire heat?

The Heating capacity of the Heatmaster enviro is a massive 150 to 250 square meters.

Q8) How can the enviro heat up such a big area?

The enviro has been designed with 2 very powerful heat circulating fans that constantly produce convective heat that is circulating into your room, ideal for those open plan living area.

Q9) Will I be able to hear the fans?

As there are two powerful fans operating at all times, you will be able to hear them, Heatmaster recommends that you visit your nearest display dealer and see, feel and hear the Enviro in operation.

Q10) Can I turn the fans off?

No, the Enviro is designed to maximise heat and efficiency.

Q11) What is the star rating of the enviro?

The Heatmaster enviro has a high star rating of 4.6.

Frequently asked questions Heatmaster Enviro fireplace Installation

Q1) Do I require power for my Enviro

Yes.

Q1a) Is an isolation switch required?

It is an Australian standard that all gas fireplace are fitted with an isolation switch, this allows the power to be turned off when being serviced.

Q2) what size gas line is required?

½ inch.

Q3) Do I need permanent fresh air ventilation in the room?

No, the Enviro utilises two separate (small flexible) flues. One exhausts the gas fumes while the other brings outside air into the firebox to feed the combustion. This ensures that the air quality in the room is not affected.

Q4) *Do I require a hearth?*

There is no hearth required under the firebox however if the unit is located at ground level, Heatmaster recommend a hearth protrude 300mm in front of the unit to protect from radiant heat transfer.