

Frequently asked questions

Heatmaster open Gas burning fireplace

The firebox

Q1) *How much will the Heatmaster gas open fire heat?*

Open gas fires are designed as a decorative feature to add ambience. Open gas fires should not be purchased as a heating source.

Heating capacity
Heatmaster 450 2-3 Squares
Heatmaster 650 2-3 Squares
Heatmaster 750 2-3 Squares
Heatmaster 900 2-3 Squares

Q2) *What are the different types of open gas fires available from Heatmaster range?*

Heatmaster offer a gas coal, a combination gas coal/log, and gas pebble fire available in Heatmaster sizes 650, 750 and 900. Gas coal and gas coal/log are also available in the Heatmaster 450.

Q3) *What is the MJ input for Heatmaster gas open fires?*

Model	LPG	Natr
450 Coal log	23 MJ/Hr	28 MJ/Hr
650 Coal log	31 MJ/Hr	37 MJ/Hr
750 Coal log	31 MJ/Hr	37 MJ/Hr
900 Coal log	36 MJ/Hr	39 MJ/Hr

Q4) *Where are they made?*

Heatmaster open gas fireboxes are proudly Australian made

Q5) *What are the Heatmaster open gas fireboxes made from?*

The Heatmaster open gas firebox are made with BHP Pressed steel, Ranging from 2mm thick for the outer casing to 3mm for the internal back and sides.

Q6) *Do they have a Warranty?*

The Warranty ranges from 12 months for gas components to 15 years on firebox (under normal/Intended use)

Q7) *Why can Heatmaster gas fires be built into timber and plaster?*

The Heatmaster “A” series fireboxes are unlike any other firebox, they have all been designed with a layer of insulation allowing installation into timber and plaster with minimal clearances.

Q8) *What makes Heatmaster different from other heat circulating boxes?*

Heatmaster offer the only firebox to be fully insulated
Heatmaster open fireboxes are 100% Australian made
Heatmaster open gas fires have a large heat exchanger
Heatmaster offer a range of sizes and style open gas fires

Frequently asked questions

Heatmaster open Gas burning fireplace Installation

Q1) *What are the clearances from the fully insulated Heatmaster open gas fireboxes to timber and plaster?*

The clearances are 25mm above the unit and 25mm from back and sides.

Q2) *Do I require power for my open gas fire?*

The standard Heatmaster open gas fire does not require power, however if you choose the optional fan, or electronic ignition, you *will* require power.

Q3) *What are the clearances from double skin flue to timber and plaster?*

The clearances are 25mm from any combustible material to the outer flue.

Q4) *How far above the roof line must the flue protrude?*

The flue must protrude no less than 600mm with nothing obstructing within 3600mm.

Q5) *Do you require a hearth?*

No, however Heatmaster recommend that 10mm /cement sheeting underneath the unit

Q6) *What is the best cowl for me to use?*

All Heatmaster open gas fireplaces must be fitted with an approved gas cowl.
A rotating bird cowl can not be used.

Q7) *Do Heatmaster open gas fireplaces require permanent ventilation in the room?*

Yes, all gas open fireplaces require permanent ventilation (as per standards AS561 – AG601-2000). A cross sectional area of 40,000sq mm of effective ventilation is required.