

# Frequently asked questions

## Heatmaster Seamless

### The firebox

**Q1) *What is the intended use for the Heatmaster Seamless gas fire?***

The Heatmaster Seamless is intended to add ambience and atmosphere to a new contemporary home or renovation as a secondary heating source rather than a sole source of heating. The Seamless has been independently tested at 8.1kw which is capable of heating up to 100sq meters (however ceiling heights, room configuration, floor and window coverings and outside temperature will affect this). The Seamless can be run on heating mode, or with the room fans turned off in decorative mode.

**Q2) *Where is the Heatmaster Seamless made?***

The Seamless is proudly designed and made here in Australia.

**Q3) *Is the Seamless available in LPG?***

No, at this stage it is only available in natural gas.

**Q4) *What is the MJ input for Heatmaster Seamless?***

Model	Nat gas
Seamless	18(low)- 36( High) Mj per hour

**Q5) *What media do I have to choose from?***

At this stage, we have Australian coastal driftwood,

**Q6) *Does the Seamless have a Warranty?***

The Warranty ranges from 1 year for gas components to 5 years on firebox and one year free labour.

**Q7) *What makes the Seamless different from other gas fires?***

The Seamless has a unique low lineal landscape design and is able to use small flexi flues while with great attention to detail and quality it is one of the most realistic looking fireplace on the market.

**Q8) *How much will the Heatmaster seamless fire heat?***

The Heating capacity of the Heatmaster Seamless is approx. 100 square meters although this will vary with room configuration, insulation and outside temperatures.

**Q9) *What is the star rating of the Seamless?***

The Heatmaster Seamless has a high star rating of 4

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## Heatmaster Seamless fireplace

### Installation

**Q1) *Do I require power for my Seamless***

Yes 240V – no extension cords or power boards to be used

**Q1a) *Is an isolation switch required?***

It is an Australian standard that all gas fireplace are fitted with an isolation switch, this allows the power to be turned off when being serviced.

**Q2) *what size gas line is required?***

Heatmaster recommends that you have a 1m ½ inch approved flexi gas connection with a cut off valve.

**Q3) *Do I need permanent fresh air ventilation in the room?***

No, the Seamless utilises two separate (small flexible) flues. One exhausts the gas fumes while the other brings outside air into the firebox to feed the combustion. This ensures that the air quality in the room is not affected.

**Q4) *Do I require a hearth?***

The Seamless needs to sit on non-combustible material, 200mm above the floor height.

**Q5) *What do I require the chimney breast to be built out of?***

The Seamless can be built into a timber frame with a non-combustible lining (see install guide for further details).

**Q6) *Can I recess the Seamless unit?***

No, the Seamless should sit flush with the front wall/chimney breast (see install guide for further details).